

#### SUMMARY

I am a UX Designer and a Front-End Developer with a degree in Psychology. I bring my passion for human perception, cognition and behaviour, along with a dash of front-end wizardry, to create seamless user experiences. I have a keen interest in fostering unity among designers and developers. This collaborative approach has been a key ingredient in recent successful projects.

#### TECHNICAL SKILLS

UX: User Needs Research, Usability Testing, Heuristic Evaluation, Information Architecture.

UI: Accessibility, Wireframing, Prototyping, Design System, Interaction Design.

Tools: Figma, Miro, Git, HTML, CSS, JavaScript, RStudio, React, Python, C.

### EXPERIENCE

#### USER EXPERIENCE RESEARCHER & DESIGNER Nomat | Melbourne, Remote

- Facilitated user interviews and usability testing sessions to uncover important user needs that helped improve clients' digital products.
- Designed UI components and built design systems in Figma for clients including government agencies and ecommerce retail clients. Ensured designs incorporated UX best practices while adhering to brand and organisational guidelines.
- Crafted web pages that meet WCAG 2.2 standard using React, WordPress, SquareSpace and Framer.

### SOFTWARE ENGINEER TRAINEE SRA | Adelaide, Hybrid

- Conducted heuristic evaluations to derive actionable insights and recommendations for clients in the public sector.
- Collaborated with the design team to translate organisational documents to the new company branding.
- Obtained Microsoft Certificates in Azure Fundamentals and Power Platform Fundamentals.
- Obtained Certificate IV in Information Technology.

# FRONT-END DEVELOPER & UX RESEARCHER Clear Effect | Adelaide, Remote

- Leveraged design and development expertise to bring the designer's vision to life while optimising the development process, resulting in cost savings for clients.
- Built eLearning modules using HTML, CSS and JavaScript that meet WCAG 2.1 standard.
- Conducted academic literature reviews to help uncover insights, and inform future course design.

### EDUCATION

Certificate IV in Information Technology | Academy IT Certificate in UX/UI | University of Adelaide Bachelor of Psychological Science | University of Adelaide FEB 2022 - MAR 2023 AUG 2020 - MAR 2021 FEB 2015 - DEC 2019

# LANGUAGES

English - Bilingual proficiency | Vietnamese - Native | Mandarin/Cantonese - Conversational proficiency

MAR 2022 – MAR 2023

MAY 2021 - JUL 2022

JUN 2022 - OCT 2023